



Wedding crèche service
For Weddings, Christenings, Social Events

Terms & Conditions

Terms and conditions are applicable to Hattie's Nannies "Wedding crèche service" only.

1. Contract

These terms and conditions shall represent a legally binding contract between the client ("The Client") and Marketing and Business Services trading as Hattie's Nannies ("The Agency"). The verbal or written instruction by the client to Hattie's Nannies confirming a booking for a Wedding crèche service shall constitute acceptance by the Client of these Terms and Conditions.

2. Fees

2.1 Quotations are based on individual requirements detailed by the client on their booking form: Agency fees are as per the written quotation, and are specific to the booking form completed by the client.

2.2 To secure your booking for crèches, a non-refundable deposit of £250 should be paid by cheque accompanied by your completed booking form.

2.3 The balance of payment will be due 8 weeks prior to the date of the event for which the Wedding crèche service is booked (hereafter known as "The Event"). Failure to pay the balance of payment in advance may jeopardise your booking.

2.4 The Agency reserves the right (subject to clause 2.5) to alter fees by giving 7 days notice in writing.

2.5 Where the Client has already paid the Fees in full the Agency guarantees not to raise fees unless changes are requested to details of The Event.

2.6 Following booking of the Wedding crèche service, should the number of children requiring our wedding crèche service increase, a revised booking form must be completed and a new quotation submitted by The Agency. We cannot guarantee that we will be able to accommodate an increase in number of children in the Wedding crèche service.

2.7 A revised quotation can be requested upto 8 weeks prior to the Wedding crèche service. After this time the most recent quotation submitted by The Agency will apply.

3. Cancellations

3.1 Where cancellations are made with more than 8 weeks notice prior to The Event the full payment will be refunded less the deposit of £250 for wedding crèche service.

3.2 For cancellations made within the 8 week period upto 4 weeks prior to The Event, a refund of 50% of the fee less £250 booking deposit will be returned for wedding crèche service. Thereafter no refund is given.

4. Liability

4.1 The Agency does not accept any liability for losses or damages arising from or during provision of its crèche services to any person or item (whether provided by the venue, the Client or the Agency) save where death or personal injury results from the Agency's negligence.

4.2 The crèche service will not receive children who are suffering from illness or infection. Any child deemed to be ill will remain under the sole responsibility of its parent/s/guardian. Should a child become unwell whilst at the crèche service, the parent/guardian will be informed immediately by one of the nannies and returned to the sole charge of the parent.

4.3 The crèche service shall not in any circumstances accept any responsibility for personal belongings of the children, parents or guardians.

4.4 A child cannot be accepted into the crèche service unless its Parent/Guardian is on site at the venue and throughout the duration of The Event.